



‘Enjoy a Fly Free Home- With A Five Year Warranty’

Fly Free warrants that their retractable insect screens installed by them shall be free of any fault or defect in manufacture. Fly Free will repair any defects caused by faulty workmanship or materials (including the bearings and roller end caps) which occur within five (5) years from the date of installation.

The specific terms of the warranty are as follows:-

1. Warranty Forms must be completed by the customer and signed on the day of the installation for the warranty to be valid.
2. Fly Free will revisit the house of installation once in the first week after the fly screen has been installed to repair any damage that has been made to the screen without charge for both parts and labour. Any time after that first week from installation, the customer agrees to pay Fly Free's standard call out fee. Any defective parts caused by workmanship or materials will be replaced free of charge.
3. The warranty does not extend to the replacement of torn screen meshes or the beaded system by any means or any other damage caused by the misuse or abuse of the product.
4. The warranty does not extend to faults arising from subsidence or movement of the structure or faults arising from any exposure to atmospheric conditions or chemical applications of any kind.
5. The warranty does not extend to the colourfastness of any surface or finishing treatment performed by others.
6. The warranty is not transferable and is only available to the original Buyer.

Terms and Conditions of Sale

1. Quotation details and price will be subject to review after thirty (30) days from the date of submission.
2. The Customer and Fly Free acknowledge that this quotation / order embodies the whole agreement between them and supersedes all prior oral or written negotiations or communications by either party.
3. The Customer confirms that all quotation details (including all sizes recorded) are correct and agreed to by the Customer when signing the Forms. Fly Free will not be obliged to perform any work not specifically mentioned. Any extra work required or requested by the Customer to effect completion of the contract shall be at an additional cost to the Customer. Fly Free accepts no responsibilities for errors in measurements supplied.
4. The Customer will make payment to Fly Free in two parts. At the time of placing any order, a 25% deposit will be paid plus GST. At the time of installation, the balance owing shall be paid plus GST. Property in the goods shall only be passed to the Customer upon payment in full of all amounts owing to Fly Free pursuant to this quotation / order.
5. Any delivery date given is approximate only. Fly Free accepts no liability for any delays whatsoever, caused either by Fly Free or by persons beyond Fly Free's control.
6. Unless specified, all screens will incorporate a "PHIFER" mesh. It is the Customer's responsibility to specify alternative requirements before quotation / order contract acceptance.
7. Should the Customer delay the completion date, the whole of the materials outstanding may be subject to a review in price.
8. The "Customer" refers to the person or company who's signature or seal appears overleaf as accepting this quotation.